

Remparo Privacy Policy

Last updated: September 24, 2026

Remparo ("Remparo," "we," "us," or "our") operates remparo.com (the "Site"). This Privacy Policy explains what information we collect through the Site, how we use it, and the choices you have. We take the trust our visitors place in us seriously — particularly given the nature of our work with hospitals and physician practices — and we do not sell or share your personal information with third parties.

Information We Collect

We collect information you provide directly to us when you use the Site, including through our contact form, breach response intake form, readiness assessment requests, and research paper downloads. This may include:

- Your name
- Work email address
- Phone number (where provided)
- Job title or role
- Organization name (where provided)
- Any additional information you choose to share with us, such as details about a security incident or your organization's disaster recovery needs

We do not knowingly collect Protected Health Information (PHI) or patient data through the Site. The Site is a marketing and communications tool, not a system for transmitting or storing clinical or patient information. If you believe you have inadvertently included PHI or other sensitive patient data in a form submission, please contact us immediately at the email address below so we can assist you in having it securely deleted.

How We Use Your Information

We use the information you provide to:

- Respond to your inquiry, including time-sensitive requests submitted through our breach response page
- Schedule and prepare for readiness assessments, consultations, or speaking engagements
- Deliver research papers, case studies, and other content you request
- Send occasional updates or insights by email, where you have opted in to receive them
- Improve the Site and better understand how visitors use it

We do not use your information for automated decision-making, and we do not send marketing communications by text message (SMS).

Consent and Communications

Where our forms include a consent checkbox, submitting that form confirms that you agree to be contacted by Remparo regarding your inquiry and related services, and that you may also receive occasional updates or insights by email. You may withdraw this consent and unsubscribe from non-essential communications at any time by using the unsubscribe link in any email we send, or by contacting us directly.

Gated Content and Email Verification

Some research papers and resources on the Site require you to submit your name and email address before downloading. To keep this process from being used to send content to third parties without their knowledge, we may ask you to confirm your email address (double opt-in) before delivering certain materials. Once your email address has been verified, you will not be asked to verify it again for future downloads.

Log Data and Cookies

Like most website operators, we automatically collect certain information sent by your browser when you visit the Site ("Log Data"). This may include your IP address, browser type and version, the pages you visit, and the time and date of your visit.

The Site may use cookies, which are small data files stored on your device, to support basic site functionality. We do not currently use cookies for advertising or cross-site tracking. If this changes in the future — for example, to support analytics that help us understand how visitors use the Site — we will update this policy accordingly.

How We Store and Protect Your Information

Information submitted through the Site is stored in our customer relationship management (CRM) platform and used solely for the purposes described in this policy. We take reasonable, commercially acceptable measures to protect your information, but no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

Sharing of Information

We do not sell, rent, or share your personal information with third parties for their own marketing purposes. We may share information with service providers who help us operate the Site and manage our communications (such as our CRM provider), solely for the purpose of providing those services to us, and only to the extent necessary to do so.

We may also disclose information if required to do so by law, or in good faith belief that such action is necessary to comply with a legal obligation or protect the rights, property, or safety of Remparo, our clients, or others.

Your Rights and Data Deletion

You may contact us at any time to:

- Request a copy of the personal information we hold about you
- Correct inaccurate information
- Request that we delete your personal information from our systems
- Withdraw consent to be contacted, or unsubscribe from communications

To make any of these requests, email us at the address below. We will respond within a reasonable timeframe, and in any case within 30 days. Please note that we may need to retain certain information where required by law, or where it is reasonably necessary to complete a transaction, resolve a dispute, or enforce our agreements.

Children's Privacy

The Site is intended for business professionals and is not directed at children under the age of 16. We do not knowingly collect personal information from children.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated "Last updated" date. Your continued use of the Site after changes are posted constitutes your acknowledgment of, and agreement to, the updated policy.

Contact Us

If you have any questions about this Privacy Policy or how we handle your information, please contact us at privacy@remparo.com.